

## AIHQ 5 item Scoring Manual – 01/31/2013 BR+CI+KL

Raters will score the written responses (**A** and **E**) for each of the five items (1-5).

**A. Hostility Bias:** Raters will score participant responses for why they think the person in the vignette acted the way they did towards them. Raters will score the hostility of the attributed intent.

**E. Aggression Bias:** Raters will score responses for the presence of aggression.

**Rating notes:** If a participant gives two answers for either **A** or **E** that would receive different ratings (ie. multiple answers would receive a 2 and a 4) give a rating that is the average of the two (ie. 3). If the average is a decimal round up to the next integer (ie. average of 2 and 3=2.5, round up to 3).

If a participant gives more than one answer, ask participant “What answer would you like me to write down?”

### **Rating the Hostility Bias (A)**

Raters will score the hostility of the perceived intention behind the other person’s behavior, **not the other person’s behavior itself**.

#### General Scoring Guidelines:

**1=An accident:** include external situational factors (i.e. “an emergency came up” or “their car broke down”) and accidental behavior that could not be avoided easily (i.e. they were trying to avoid the cat). Also include the participant blaming their own behavior.

**2=Ambiguous/Negligence:** Behavior was ambiguous or due to apparent negligence **AND** not personal (ie. “they may have just forgotten”); include responses where you are not sure if there was intent to harm (ie. “they were too busy” or “they had better things to do”)

**3=Mildly Hostile:** Behavior was not a personal attack but rude; include responses that negatively describe why the other person acted the way they did and negative descriptions of the other person or their behavior (i.e. “they are a jerk”, “they don’t care about anyone but themselves”)

**4=Moderately Hostile:** Rudeness that is a personal attack **AND** limited to the situation (ie. “they did it on purpose”) **OR** clear but moderate hostility (ie. “they were laughing at me”) Intention mentioned and the participant implies harmful consequences may occur.

**5=Very Hostile:** Clear, ongoing, and personal hostility; there must be **NO** question that the participant perceived the other person’s behavior as having intent to harm Other person clearly intended to inflict harm, there must be intention and harm mentioned (ie. “they were trying to make me mad” or “they were trying to get back at me”)

### **Rating the Aggression Bias (E)**

Raters will score the **behavior** of the participant towards the other person/situation.

#### General Scoring Guidelines:

**1=No Aggression:** No behavior toward the other person **AND** no emotional expression (ie. “I would walk away” or “I just wouldn’t call them back”)

**2=Non-Confrontational:** Any non-confrontational response to the other person; include questioning that is **NOT** assertive/telling (ie. “I would ask if they were OK” or “I would reschedule with them”)

**AND** emotional expressions that are not voiced to the other person (ie. “I would be mad but not say anything about it”) or associated with a harsh negative reaction (ie. “I would never call them again”)

**3=Mildly Aggressive:** Any assertive questioning that is confrontational (ie. "Why didn't you call me back yet?" or "I would ask what their problem was") or more telling than questioning (ie. "I would tell them to let me know ahead of time"); include passive-aggressive responses (ie. "You know I called you last week")

**4=Moderately Aggressive:** Clear verbal confrontation; include imparting information in a harsh way (ie. "I would yell at them") **OR** threatening gestures without physical contact (ie. "I would give them the evil eye" or "I would flip them off")

**5=Physical Aggression:** Physical violence **OR** damage to property

**Rating examples by item:**

1. A. What do you think is the real reason why your coworker passed by you without saying hello?

1="They didn't notice me"; "They didn't recognize me"

2="They were in a hurry"; "They didn't know me well enough to say hi"; "They were in a bad mood"

3="They were being rude"; "They don't like most people"

4="They were trying to avoid me"; "They don't like me"; "They were mad at me"

5="They have it in for me"; "They wanted to make me mad"

1. E. What would you do about it?

1="Nothing"; "Keep walking"

2="I would introduce myself to them next time I saw them"; "I would think they were being rude"; "I would say something to them at work about it"

3="I would ask what their problem was"; "I would tell them not to do it again"

4="I would flip them off"; "I would yell at them"

5="I would throw coffee in their face"

2. A. What do you think is the real reason why the person didn't keep your appointment?

1="They forgot"; "An emergency came up"

2="They felt like taking the day off"; "They had something better to do"

3="They didn't care about their meetings that day"; "They were being inconsiderate"

4="They were mad at me"; "They didn't want to meet with me"

5="They wanted to ruin my day"

2. E. What would you do about it?

1="Nothing"

2="Call back and ask what happened"; "Reschedule"; "Not call them back ever"

3="Tell them that I was waiting around for them to show up"; "Tell them it better not happen again"

4="I would yell at them"

5="Break their windows"

3. A. What do you think was the real reason why the teenagers started to laugh after you walked past them?

1="They were laughing at a joke"; "They were talking about something funny"

2="They were just being teenagers";

3="They were being rude"

4="They were laughing at me"

5="They were trying to make me feel bad"; "They were out to get me"

3. E. What would you do about it?
  - 1="Nothing"; "Keep walking"
  - 2="Ask if they had the time to see what happened next"
  - 3="Ask what they were laughing at"; "Walk away and give them the evil eye"
  - 4="Tell them they are stupid"
  - 5="Beat them up"
  
4. A. What do you think is the real reason why your new friend didn't show up at the restaurant?
  - 1="They forgot"; "An emergency came up"
  - 2="They had something better to do"; "They were too busy"; "Something else came up"
  - 3="They were being inconsiderate"
  - 4="They don't like me"; "They decided they didn't want to meet me"
  - 5="They wanted to make me feel bad"
  
4. E. What would you do about it?
  - 1="Nothing"
  - 2="Call them and ask what happened"; "Reschedule"
  - 3="I would ask what their problem was"
  - 4="Tell them they have one more chance to be friends"; "I would yell at them"
  - 5="Push them down next time I see them"
  
5. A. What do you think is the real reason why your friend didn't call you back?
  - 1="They forgot"
  - 2="They were too busy"; "They had more important things to do"
  - 3="They were being rude"; "They were being inconsiderate"
  - 4="They didn't want to talk to me"; "They didn't like me"; "They were annoyed with me"
  - 5="They wanted to make me feel bad"
  
5. E. What would you do about it?
  - 1="Nothing"
  - 2="Call back"; "Never call them again"
  - 3="Call to let them know I was waiting to hear back from them"; "Call back and ask what their problem was"
  - 4="I would give them a piece of my mind"
  - 5="Punch them in the nose"
  
- 6.A. What do you think is the real reason why your friend knocked you onto the ground?
  - 1= "It was an accident"; "They slipped/lost her balance"
  - 2="They were hoping to prevent their own fall using me"; "They weren't paying attention"; "they are unable to skate"; "they are horsing/joking around"; "trying to hold onto me and lost their balance"
  - 3="They didn't care about knocking me down"; "They are jerks"; "they are a bad skater/can't skate"
  - 4="They don't like me"; "They were mad at me"; "They are jealous of me"; "he was mad at me"
  - 5="They have it in for me/trying to get back at me"; "They wanted to hurt me"
  
6. E. What would you do about it?

1="Nothing"; "Pick myself up"; "Help them up"; "blame myself for knocking them down"; get off the ice"; "accept their apology"; "try to be more careful"

2= "I would ask them if they're alright"; "I would think they did it on purpose/be mad"; "wonder why they did it"; "laugh about it"; "never talk to them again"; "ask if they would like help/would like to skate together"

3="I would tell them to be more careful"; "I would tell them not to do it again"; "ask them what their problem is"; "ask them why they knocked me down/if they did it on purpose"; "ask them to apologize"; "teach them how to skate"

4= "I would yell at them"; "I would tell them off for being clumsy"; "I would laugh at them"

5="I would knock them back"; "I would hit them"

7. A. What do you think is the real reason why the car splashed water on you?

1="They were trying to avoid the cat"; "accident"; "I was walking too close to the road"

2="They weren't paying attention to the road";

3="they weren't worried about pedestrians"; "The driver didn't care about other people"

4="They were mad at me"; "The driver didn't like me"

5="They wanted to ruin my day"

7. E. What would you do about it?

1="Nothing"; "go dry myself off"; "make sure the cat is alright"

2="get mad at the driver"; "blame the cat"; "be mad at the cat"

3="tell the driver to be more careful next time"; "tell the driver not to do that again"

4= "yell at the driver"; "give the driver the finger"

5="throw rocks at the car"

8. A. What do you think was the real reason why the person stepped on your foot?

1="accident"; "The bus caused them to lose their balance"; "The bus was too crowded";

2="They didn't see my foot"; "They weren't watching where they were going"; "they were in a hurry"

3="They are inconsiderate"; "They are careless/clumsy";

4= "They did it on purpose"; "they don't like me"

5="They were trying to mess up my new shoes"; "They were trying to hurt me/make me feel bad"

8. E. What would you do about it?

1="Nothing"; "move my feet"

2="Get mad at the bus driver/bus rider"; "say 'excuse me' (apologetically)";

3="Tell them to be careful"; "Tell him he stepped on my foot"; "ask for an apology"; "say excuse me" (directed at other individual)

4="cuss them out"; "give them a mean look";

5="Hit them"; "go step on their feet";

9. A. What do you think is the real reason why the person in the club bumped into you from behind?

1="accident"; "they didn't see me"; "the club was too crowded/dark"

2="they weren't aware of what was going on"; "the person wanted to talk to me"; "the person thought I was cute"; "they are drunk"

3="They were being inconsiderate"; "they are careless"

4="They don't like me"; "they wanted to compete with my dancing"; "they thought I was a bad dancer"

5="They wanted to bother me"; "they were trying to knock me down"

9. E. What would you do about it?

1="Nothing"; "go to another area"

2="ask him if they're okay"; "say 'excuse me'"; "avoid this person"; "try to pick them up"

3="I would ask what their problem was"; "tell them to be more careful"; "ask him to watch out"; "ask them to apologize"

4= "I would yell at them"; "give them a mean look"

5="Push them back"; "punch them"

10. A. What do you think is the real reason why the other person hit your arm?

1="accident"; "I was in the wrong place"; "somebody bumped them"

2="They were too excited"; "they were drunk"; "they were over-zealous"; "they were cheering";

3="they were careless"; "they were clumsy"

4="They didn't like me"; "They were annoyed with me"

5="They wanted to make me feel bad"; "they were trying to mess up my new shirt"; "They were trying to start a fight"

10. E. What would you do about it?

1="Nothing"; "go wash my shirt"

2= "I would get really mad at them"; "tell them it's not a big deal"; "congratulate their team"

3="tell the person to be more careful"; "ask them to apologize"

4="I would give them a piece of my mind"; "tell them to buy me another drink"; give them a mean look"

5="Punch them in the nose"